

- (1) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
- (2) The number of customers provided for this report are the number of customers as of the end of the month.
- (3) Rate change effective November 1, 2012 from \$0.0089 per therm to \$0.0104 per therm. Average rate used.
- (4) Recoveries are net of prior year overcollection.
- (5) The total discount is calculated from the actual Residential Low Income R-5 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.
- (6) Gross Monthly Revenues reflects actual data through December. Estimated months reflect Gross Monthly Revenues from 2012 actual data.